

Date: 01/27/2006 08:43
From: DAVID WATSON
To: GEORGIA MELTON P(E);
Subject: PER F/U PREVIOUS DISCUSSION
Re: Administrative

Georgia,

Forwarding to you FYI

Dave

Date: 01/26/2006 21:24
From: ANN DARBY
To: MARY GOTCHER L(E);
Cc: DAVID WATSON W(E);
Subject: PER F/U PREVIOUS DISCUSSION
Re: Administrative

THIS AM MS FISHER CAME THROUGH THE ER AND BOLDLY TOLD ME(AS A REMINDER) SHE DID NOT WANT THE SCHEDULE BOOK ON THE COUNTER OR IN THE ER (OUR WORK AREA). I POLITELY INFORMED HER THAT I HAD TAKEN THE BOOK OUT AS MS MACCARTNEY HAD CALLED AND NEEDED UPDATES FROM THE MASTER SCHEDULE. SHE TOOK THE BOOK AND RETURNED IT TO THE BACK ROOM. I WAS ON THE PHONE W/ AN EMERGENCY AND HAD TO GO BACK AGAIN TO GET THE BOOK.

I CAN NOT UNDERSTAND WHY THE MASTER SCHEDULE AND THE DAILY ASSIGNMENT SHEETS FOR THE ERMF, (WHICH I AM RESPONSIBLE FOR WHEN NO ADMIN STAFF IS HERE), MUST BE KEPT AWAY IN AN OFFICE THAT NURSING ONLY USES FOR MAIL AND SIGNING IN AND OUT. A MINOR INCONVENIENCE I KNOW, BUT JUST ADDS TO FRUSTRATION WHEN IT IS ALREADY HECTIC.

ALSO THIS SAME DATE, ABOUT 3 PM THE PCA(MORNING) THAT WAS ASSIGNED TO GERICENTER CAME AND GOT THE GC MEDROOM KEY TO RUN THE PILL WINDOW. SHORTLY THEREAFTER, ANOTHER PCA(BURROW), CAME ASKING FOR THE KEY AND INFORMED ME THAT MS FISHER HAD CHANGED THE ASSIGNMENT AND SHE WAS NOW ASSIGNED THIS TASK.

I ASKED MS BURROW WHEN SHE WAS INFORMED OF THIS AND WAS TOLD ABOUT 11AM. I THEN CALLED MR. AGUILAR RN, ANM AND ASKED IF HE HAD BEEN MADE AWARE OF THIS CHANGE AND HE COMMENTED THAT HE HAD NOT BEEN MADE AWARE OF THIS. AGAIN THE CHAIN OF COMMAND, AND EFFECTIVE COMMUNICATION WAS IGNORED. I DID NOT VERIFY WHETHER THE NURSE ON THE POD WAS INFORMED. THERE WAS AN ENTRY ON THE ASSIGNMENT "(RESTRICTIONS)". IT WOULD HAVE

EXHIBIT

D-58

CA 4:08-cv- 01273

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BEEN HELPFUL TO ALL APPROPRIATE LICENSED STAFF TO HAVE BEEN MADE AWARE OF THIS!!!

(A SITUATION REVEALED TO ME SEVERAL WEEKS AGO BY MS BURKHART RN IS THAT MS BURROW HAS BEEN DOING TASKS ASSIGNED FOR MS CRAFT N.A. FOR SOME TIME NOW. MS BURKHART HAD ASKED HER WHY SHE WAS DOING THIS AND MS BURROW INFORMED HER THAT SHE GOT IN TROUBLE IF THE WORK WAS NOT DONE. (EVEN IF NOT ASSIGNED TO HER). THEREFORE MS BURKHART HAS BEEN NOTING THE CHANGE OF TASKS COMPLETED BY MS BURROW ON THE ASSIGNMENT SHEET.)

THE TUESDAY THAT YOU WERE HERE, I HAD THREE SUBORDINATE STAFF COME TO THE ER. ALL PCA'S, MS MORNING, MS CRAFT AND MS MASSIE. (THEY HAD JUST COME FROM MEETING W/ YOU). THE SCHEDULE BOOK JUST HAPPENED TO BE ON THE COUNTER FOR SHIFT CHANGE (MINOR AJDUSTMENTS W/ SOMEONE RUNNING LATE). MS CRAFT TOOK THE MASTER SCHEDULE OUT AND BEGAN WRITTING ON IT. I POLITELY INFORMED HER THAT THE BOOK WAS ONLY WRITTEN IN BY CHARGE NURSES AND ANM'S AND WAS PROMPTLY INFORMED THAT MS FISHER TOLD HER TO CHANGE IT WHEN SHE WAS WORKING OVER. I DID PRESENT THIS TO MR. AGUILAR, AND HE TOLD ME THAT THEY SHOULD NOT DO THIS. I THEN INFORMED HIM OF THE COMMENT MADE. HE WAS JUST AS SURPRISED AS I WAS. I DON'T EVEN WRITE ON THIS SCHEDULE WITHOUT COMMUNICATING W/ A SUPERVISOR. MS LOWDER RN ER WITNESSED THIS.

THE ER CONTINUES TO HAVE SUPPLIES MOVED, MISSING, AND NO COMMUNICATION AS TO WHERE SENT/PUT!!! I CAN NOT TELL YOU HOW EMBARRASSING THIS IS IN A CRISIS, NOR HOW STUPID THIS MAKES ME FEEL!!!(IN FRONT OF THE PATIENT, SECURITY, EMS, AND ANYONE WHO MAY BE IN THE ER AT THE TIME.)

I WAS HOPING TO HAVE A HOME E-MAIL ADDRESS FOR YOU, AND ANYONE ELSE I NEED TO SEND MESSAGES TO, AS I TRUELLY FEEL UNCOMFORTABLE DOING THIS AT THE FACILITY, EVEN IF IN A SMALL OFFICE W/ THE DOOR CLOSED. THIS WAS SOMETHING THAT I UNDERSTOOD WAS GOING TO BE MADE AVAILABLE. EVEN IF IT IS NOT YOUR HOME, BUT A WEBSITE THAT I CAN CONNECT TO FROM MY HOME I COULD BE MORE COMFORTABLE AND CONVEY MORE INFORMATION.

THE INSTANCE OF BEING CALLED IN BY MS FISHER ON GRANTED SCHEDULED DAY OFF, SO THAT SHE COULD MAKE A HAIR APPT, CONVEYED AS SOMETHING OTHER I.E. DENTIST/DOCTOR, AND BEING TOLD I WOULD BE PAID \$50.00 DOLLARS IF I WOULD DO IT. I DID, BUT NEVER SAW \$\$\$, NOT TO MENTION HOW DECIEVED I FELT, WITH "AN IMPORTANT' APPOINTMENT THAT I DON'T KNOW IF I CAN CHANGE."

OR THE TIME I WAS GRANTED PERMISSION TO BRING IN HALLOWEEN CANDY AND HALLOWEEN BOWLS, WHICH I ASKED FOR AND RECEIVED PERMISSION FROM MS FISHER . THE CANDY AND BOWLS(WHICH I PAID FOR/ FOR THE STAFF) WERE THROWN AWAY BY MS FISHER AS THEY WERE INAPPROPRIATE FOR THE ER!!! I DID LET HER KNOW MY

DISAPPOINTMENT IN ENTRUSTING HER WITH THIS.

TOO MUCH MORE FOR THIS SPACE. I WILL USE MY P.C. AND DOCUMENT OTHER ISSUES, AND WILL ATTEMPT TO DELIVER THEM WHEN COMPLETE. THANK YOU FOR YOUR TIME AND CONCERN IN THIS MATTER.

A.D.